



SOUTH HOOK
LNG TERMINAL COMPANY LTD

02 October 2009

Dear Neighbour

Re: South Hook – Community Relations

Following on from my letter back in August, as a valued neighbour, I would like to take this opportunity to update you with regard to the activities here at South Hook.

You may recall, in my earlier correspondence, I explained how the Terminal has been built in two phases. We will now commence with the commissioning of Phase 2 of the Terminal and we may need to undertake some minimal flaring during the commissioning of Phase 2 equipment, which is a part of necessary operations.

The testing of our *COMAH and *All Clear* alarms, continues to be the subject of interest for some of you. We stated in the Public Information Zone booklet distributed before commissioning began that the COMAH alarm would be tested yearly on the first Tuesday of October. In response to the community we will now be testing the alarm quarterly instead of annually, with the first test on first Tuesday of 1st Quarter 2010As always, in advance of any future test, all of our local community (within the Public Information Zone area) will be kept informed.

As you know we have other robust systems of community communications as well as the alarms. The objective of these communications is, that in the very unlikely event of the COMAH Alarm being activated at our site, all residents within our PIZ area who have advised us that they have difficulty hearing the alarm, will be informed by South Hook and asked to follow the clear instructions of *Go in - Stay in and Tune in*. The same message will be provided through the use of the local media and the local emergency services.

To remind you of these instructions, and for those residents who might be unable to read them, you can at any time access them through our free phone number which is 0800 046 3470. Additional copies, large print versions and multi-language copies can be obtained by contacting South Hook on any of the details below.

If you have any concerns or queries you may wish to raise with me, or any member of my management team, in addition to liaising directly with your respective South Hook Community Liaison Group Member, you can contact South Hook on the following Community Relations Line by calling **01437 782012**, or emailing the public email address which is publicinfo@southhooklng.com.

Once again I thank you for your continued understanding and support.

Kind Regards

Mohammed Al-Naimi
Director & General Manager

*COMAH – Control of Major Accident Hazards Regulations 1999