

Our Ref: SHLNG/PR/C/270



Date: 11th January 2010.

Dear Neighbour

Subject: South Hook COMAH and All Clear Alarms

I am pleased to take this opportunity to provide you with an update of our recent off site COMAH and All Clear Alarm system testing.

Back on 4th December 2009 you may recall we tested the enhancements to our off site COMAH and All Clear Alarms and I am pleased to confirm to you that the system testing was a resounding success. This therefore means that our system testing of the COMAH and All Clear Alarms is now completed, and you will now only hear our COMAH Alarm, when it is tested quarterly, or in the very unlikely event of an incident at our facility that may have implications on the local community.

In our Public Information Zone (PIZ) booklet "*Our Community – Safety Information and Emergency Instructions*" which was sent to you in early 2009, you may recall we stated that we would be planning to test our off site COMAH and All Clear Alarms on an annual basis (page 9). After considering the feedback from our Community Liaison Members as well as some members of our community we shall now be **testing our COMAH and All Clear Alarms on a quarterly basis**. This means we shall, from now on, be testing our COMAH and All Clear Alarms on the first Tuesday in **April, July and October** at 2.30pm and again at 7.30pm.

To remind you of these quarterly tests we will write to you nearer the time and we will place public notices in the local press and on our website. If you, in the meantime, hear our off site COMAH Alarm at any other time please follow the safety & emergency instructions already provided to you: **'go in, stay in and tune in.'** This information is clearly listed on the Emergency Instructions plastic card in our PIZ booklet. To remind yourself of these instructions you can call **0800 046 3470**.

If you require more copies of our PIZ booklet, which includes these Safety & Emergency Instructions please contact the following:

By email: publicinfo@southhooklng.com

By telephone – Dedicated Community Line: 01437 782012

By post: Jim Moffat, Health & Safety Manager, South Hook LNG Terminal Co Ltd, Dale Road, Herbrandston, Milford Haven SA73 3SL.

By fax: 01437 782192

Please do not confuse our off site COMAH Alarm with our On-Site Alarm testing. The On-site Alarm testing takes place every Thursday at 12.00pm – the On-Site Alarm is for internal purposes only. Although they are engineered to cover only our site, it is possible you may hear them occasionally.

Please remember that the safety of our community remains a priority and to this end I would like to wish you a safe and healthy New Year.

With kind regards

A handwritten signature in black ink, appearing to read "Mohammed Al-Naimi", written over a horizontal line.

Mohammed Al-Naimi

Director & General Manager